



Texas Digital Library: Updates and Changes

Ryan Steans
Program Coordinator, Texas Digital Library
info@tdl.org



Membership

New Member:

Texas A&M International University

Founding ARL Members:

Texas A&M University

Texas Tech University

University of Houston

The University of Texas at Austin

Associate Members:

Baylor University

Texas State University

Angelo State University

Texas A&M University-Corpus Christi

Texas A&M University-Kingsville

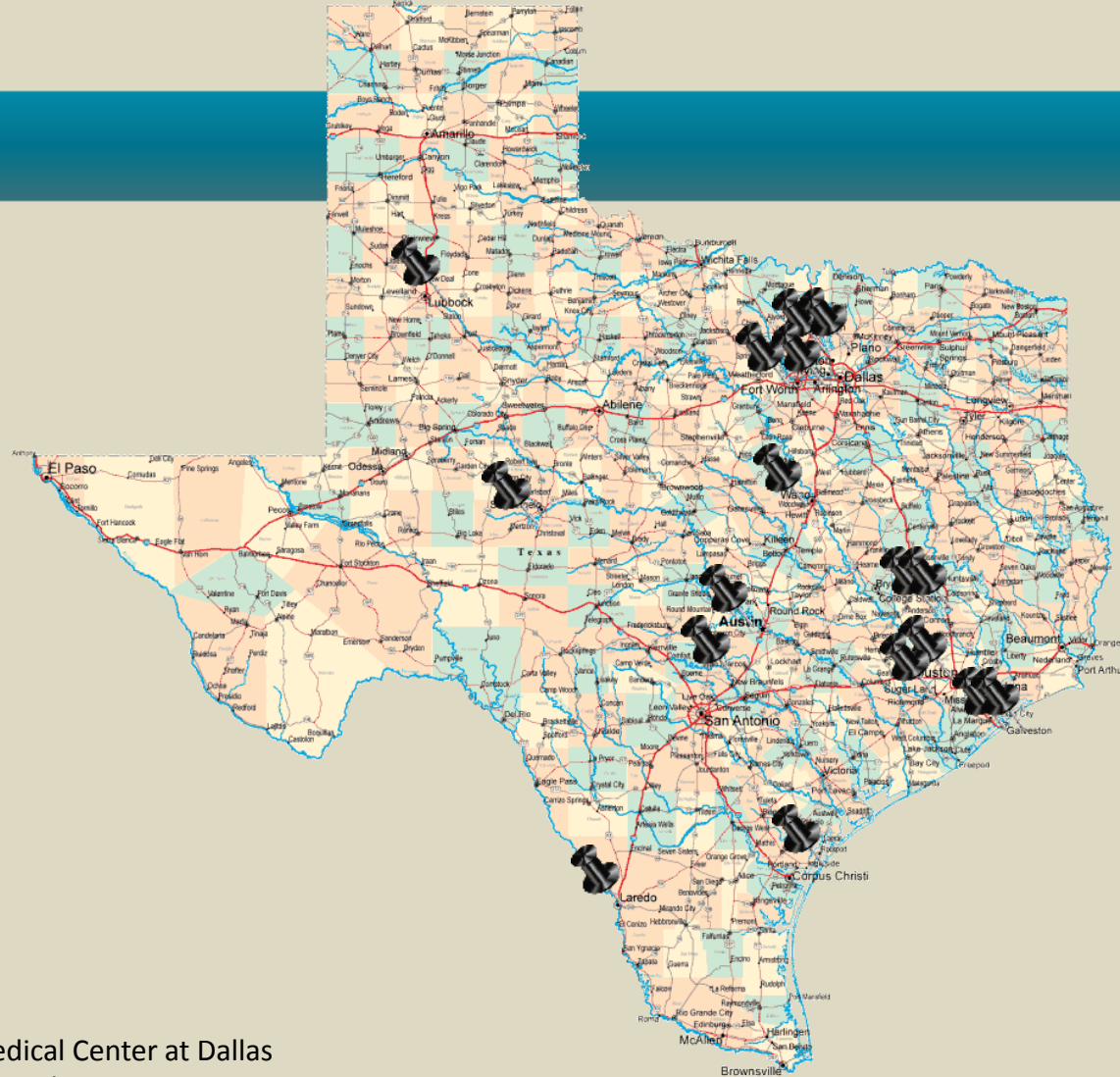
Texas A&M University at Galveston

Texas A&M University at Qatar

The University of Texas at Brownsville

The University of Texas Southwestern Medical Center at Dallas

The University of Texas Medical Branch at Galveston



Changes at TDL AY 2011-2012

- John Leggett, TDL Co-Director has retired
- 15 members as of September 1, 2011
- Increased participation from membership
 - Board Level Changes
 - Staff Level participation
- Transition from “software development” to “services support”

Member Board and Governing Board

- Met September 27th, 2011 during TCAL
- Tier 2 Elections
 - At-Large #1: Joan Heath, Texas State
 - At-Large #2: Christine Shupala, Texas A&M Corpus Christi
 - At-Large #3: Laurie Thompson, UT Southwestern Medical Center
- Ratification of TDL Bylaws
<http://tdl.org/members/resources/>
- Appointing of TDL Executive Committee
 - Chair: Don Dyal, Texas Tech
 - Vice Chair/ Chair Elect: Dana Rooks, University of Houston
 - Secretary/ Treasurer: Christine Shupala, Texas A&M Corpus Christi

Vice-Chair at the Meetings

- Both Member and Governing Board more involved in TDL activities
- Vice-Chair of TDL Executive Committee reviewing groups



TDL Exec. Committee Vice-Chair
Dean Dana Rooks
University of Houston Libraries

October Group Meetings and Training

- October 25th
 - Metadata Working Group (8am – 12pm)
 - Preservation Working Group (1pm – 5pm)
- October 26th
 - Vireo Users Group (8am – 12pm)
 - Services Users Group (1pm – 5pm)
- October 27th - Intro to DSpace
- October 28th – Introduction to Vireo

<http://tdl.org/members/groups/group-meetings/>

Training

<http://tdl.org/training>

- October Trainings next week
- OJS - November 17, TAMU College Station
- OCM – November 18, TAMU College Station
- Intro to Metadata – December TBD, College Station
- E-Learning
- OCM – Fall 2011

Help Desk!

- Help Desk now in Austin
- Nicholas Mitchell
- 1-855-495-4317
- support@tdl.org



- <http://tdl.org/support/helpdesk/>

Support Tiers

- **Tier 1**
 - User issues related to user-error, questions regarding how to use technology, etc...
 - Response from Helpdesk
- **Tier 2**
 - Discovery of critical bugs, system errors, etc...
 - Response from System Administrators or Integrators
- **Tier 3**
 - Bugs requiring programming, requests for feature enhancement
 - Response from Developers team

Staffing at TDL – Technology Team

- **Ladd Hanson, Director of IT**
 - **Developers (2)** – will develop TDL software (Vireo, PresNet, etc...)
 - **Integrators (2)** – will manage Open Source software, deal with Tier 2 support tickets, etc..
 - **System Analysts (2)** – will manage, maintain and optimize system performance at TDL
- **Current Staff**
 - Joe DeVries (Development and Integration)
 - Dan Galewsky (Integration and Systems)
 - Nicholas Mitchell, help desk
- **Interviews for additional staff - ongoing**

Software Development

- Roadmap presented at Member Board Meeting
- Vireo – fixed some bugs
 - For details, attend the VUG meeting!
- Tx Learning Object Repository
 - Beta-Testing is complete
 - Finishing bug list
- Preservation and Vireo projects in AY 2011-12

Staffing at TDL – Communications Team

- Ryan Steans, Program Coordinator
- Kristi Park, Communications Officer/ Web Writer
 - Website
 - Documentation
 - Training
 - Conference Management
 - Groups Oversight
 - Campus coordination

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Keeping current with the TDL



Read the TDL Blog. (TDL.org/blog)



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Ryan Steans, Program Coordinator
Kristi Park, Writer and Media

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