



# Texas Digital Library: Updates and Changes

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# Membership

## New Member:

Texas A&M International University

## Founding ARL Members:

Texas A&M University

Texas Tech University

University of Houston

The University of Texas at Austin

## Associate Members:

Baylor University

Texas State University

Angelo State University

Texas A&M University-Corpus Christi

Texas A&M University-Kingsville

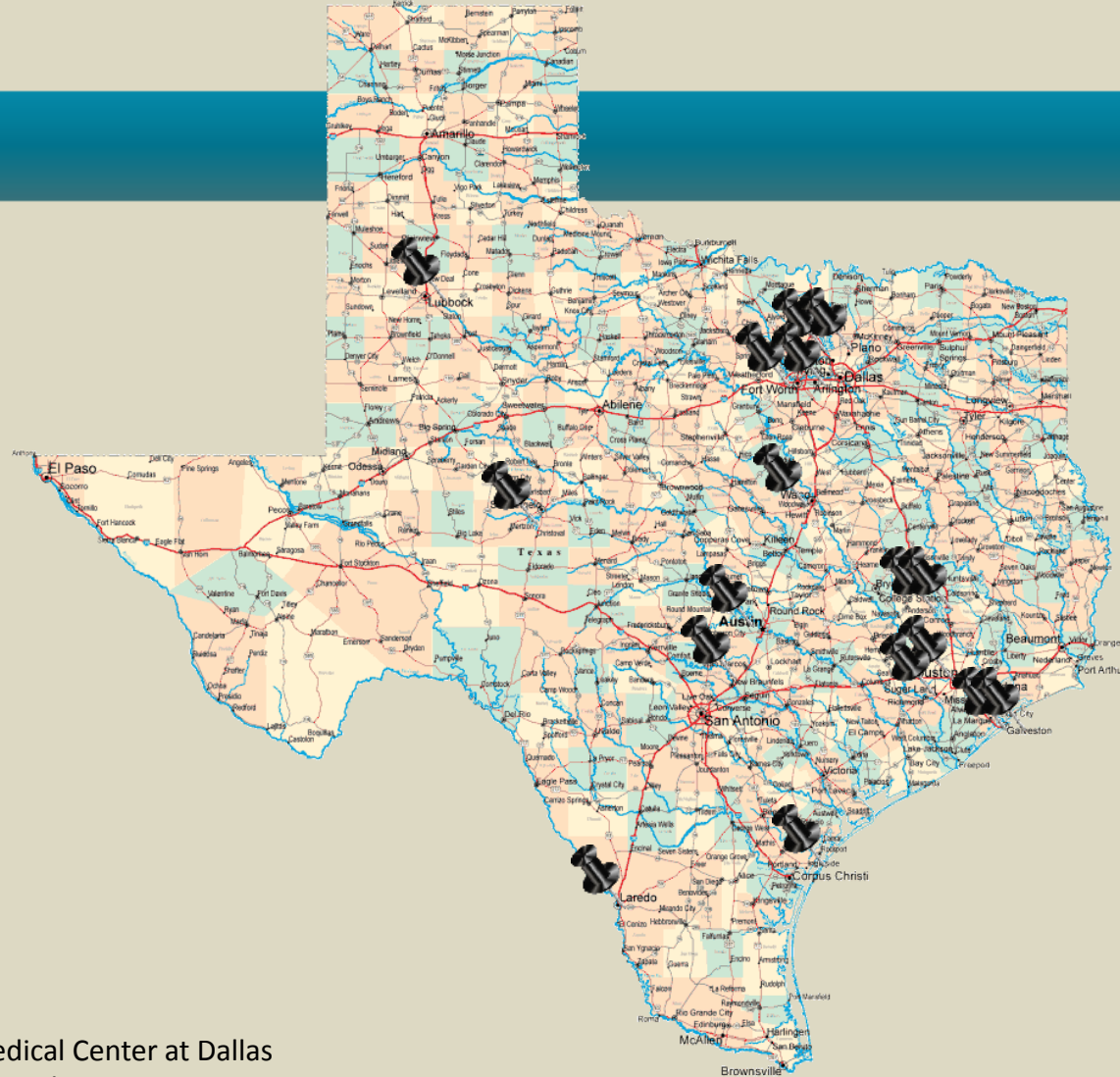
Texas A&M University at Galveston

Texas A&M University at Qatar

The University of Texas at Brownsville

The University of Texas Southwestern Medical Center at Dallas

The University of Texas Medical Branch at Galveston



# Changes at TDL AY 2011-2012

- John Leggett, TDL Co-Director has retired
- 15 members as of September 1, 2011
- Increased participation from membership
  - Board Level Changes
  - Staff Level participation
- Transition from “software development” to “services support”

# Member Board and Governing Board

- Met September 27<sup>th</sup>, 2011 during TCAL
- Tier 2 Elections
  - At-Large #1: Joan Heath, Texas State
  - At-Large #2: Christine Shupala, Texas A&M Corpus Christi
  - At-Large #3: Laurie Thompson, UT Southwestern Medical Center
- Ratification of TDL Bylaws  
<http://tdl.org/members/resources/>
- Appointing of TDL Executive Committee
  - Chair: Don Dyal, Texas Tech
  - Vice Chair/ Chair Elect: Dana Rooks, University of Houston
  - Secretary/ Treasurer: Christine Shupala, Texas A&M Corpus Christi

# Vice-Chair at the Meetings

- Both Member and Governing Board more involved in TDL activities
- Vice-Chair of TDL Executive Committee reviewing groups



TDL Exec. Committee Vice-Chair  
Dean Dana Rooks  
University of Houston Libraries

# October Group Meetings and Training

- October 25th
  - Metadata Working Group (8am – 12pm)
  - Preservation Working Group (1pm – 5pm)
- October 26<sup>th</sup>
  - Vireo Users Group (8am – 12pm)
  - Services Users Group (1pm – 5pm)
- October 27<sup>th</sup> - Intro to DSpace
- October 28<sup>th</sup> – Introduction to Vireo

<http://tdl.org/members/groups/group-meetings/>

# Training

<http://tdl.org/training>

- October Trainings next week
- OJS - November 17, TAMU College Station
- OCM – November 18, TAMU College Station
- Intro to Metadata – December TBD, College Station
- E-Learning
- OCM – Fall 2011

# Help Desk!

- Help Desk now in Austin
- Nicholas Mitchell
- 1-855-495-4317
- [support@tdl.org](mailto:support@tdl.org)



- <http://tdl.org/support/helpdesk/>



# Support Tiers

- **Tier 1**
  - User issues related to user-error, questions regarding how to use technology, etc...
  - Response from Helpdesk
- **Tier 2**
  - Discovery of critical bugs, system errors, etc...
  - Response from System Administrators or Integrators
- **Tier 3**
  - Bugs requiring programming, requests for feature enhancement
  - Response from Developers team

# Staffing at TDL – Technology Team

- **Ladd Hanson, Director of IT**
  - **Developers (2)** – will develop TDL software (Vireo, PresNet, etc...)
  - **Integrators (2)** – will manage Open Source software, deal with Tier 2 support tickets, etc..
  - **System Analysts (2)** – will manage, maintain and optimize system performance at TDL
- **Current Staff**
  - Joe DeVries (Development and Integration)
  - Dan Galewsky (Integration and Systems)
  - Nicholas Mitchell, help desk
- **Interviews for additional staff - ongoing**

# Software Development

- Roadmap presented at Member Board Meeting
- Vireo – fixed some bugs
  - For details, attend the VUG meeting!
- Tx Learning Object Repository
  - Beta-Testing is complete
  - Finishing bug list
- Preservation and Vireo projects in AY 2011-12

# Staffing at TDL – Communications Team

- Ryan Steans, Program Coordinator
- Kristi Park, Communications Officer/ Web Writer
  - Website
  - Documentation
  - Training
  - Conference Management
  - Groups Oversight
  - Campus coordination

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# Keeping current with the TDL



Read the TDL Blog. ([TDL.org/blog](http://TDL.org/blog))



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