Texas Digital Library: Updates and Changes

Ryan Steans
Program Coordinator, Texas Digital Library

info@tdl.org
Membership

New Member:
Texas A&M International University

Founding ARL Members:
Texas A&M University
Texas Tech University
University of Houston
The University of Texas at Austin

Associate Members:
Baylor University
Texas State University
Angelo State University
Texas A&M University-Corpus Christi
Texas A&M University-Kingsville
Texas A&M University at Galveston
Texas A&M University at Qatar
The University of Texas at Brownsville
The University of Texas Southwestern Medical Center at Dallas
The University of Texas Medical Branch at Galveston

TDL Meetings, October 2011
Changes at TDL AY 2011-2012

• John Leggett, TDL Co-Director has retired
• 15 members as of September 1, 2011
• Increased participation from membership
  – Board Level Changes
  – Staff Level participation
• Transition from “software development” to “services support”
Member Board and Governing Board

- Met September 27th, 2011 during TCAL
- Tier 2 Elections
  - At-Large #1: Joan Heath, Texas State
  - At-Large #2: Christine Shupala, Texas A&M Corpus Christi
  - At-Large #3: Laurie Thompson, UT Southwestern Medical Center
- Ratification of TDL Bylaws
  - http://tdl.org/members/resources/
- Appointing of TDL Executive Committee
  - Chair: Don Dyal, Texas Tech
  - Vice Chair/ Chair Elect: Dana Rooks, University of Houston
  - Secretary/ Treasurer: Christine Shupala, Texas A&M Corpus Christi
Vice-Chair at the Meetings

- Both Member and Governing Board more involved in TDL activities
- Vice-Chair of TDL Executive Committee reviewing groups

TDL Exec. Committee Vice-Chair
Dean Dana Rooks
University of Houston Libraries

TDL Meetings, October 2011
October Group Meetings and Training

- October 25th
  - Metadata Working Group (8am – 12pm)
  - Preservation Working Group (1pm – 5pm)
- October 26th
  - Vireo Users Group (8am – 12pm)
  - Services Users Group (1pm – 5pm)
- October 27th - Intro to DSpace
- October 28th – Introduction to Vireo

http://tdl.org/members/groups/group-meetings/
Training

http://tdl.org/training

• October Trainings next week
• OJS - November 17, TAMU College Station
• OCM – November 18, TAMU College Station
• Intro to Metadata – December TBD, College Station
• E-Learning
• OCM – Fall 2011
Help Desk!

- Help Desk now in Austin
- Nicholas Mitchell
- 1-855-495-4317
- support@tdl.org

- [http://tdl.org/support/helpdesk/](http://tdl.org/support/helpdesk/)
Support Tiers

• **Tier 1**
  • User issues related to user-error, questions regarding how to use technology, etc...
  • Response from Helpdesk

• **Tier 2**
  • Discovery of critical bugs, system errors, etc...
  • Response from System Administrators or Integrators

• **Tier 3**
  • Bugs requiring programming, requests for feature enhancement
  • Response from Developers team
Staffing at TDL – Technology Team

• Ladd Hanson, Director of IT
  • Developers (2) – will develop TDL software (Vireo, PresNet, etc...)
  • Integrators (2) – will manage Open Source software, deal with Tier 2 support tickets, etc..
  • System Analysts (2) – will manage, maintain and optimize system performance at TDL

• Current Staff
  • Joe DeVries (Development and Integration)
  • Dan Galewsky (Integration and Systems)
  • Nicholas Mitchell, help desk

• Interviews for additional staff - ongoing

TDL Meetings, October 2011
Software Development

- Roadmap presented at Member Board Meeting
- Vireo – fixed some bugs
  - For details, attend the VUG meeting!
- Tx Learning Object Repository
  - Beta-Testing is complete
  - Finishing bug list
- Preservation and Vireo projects in AY 2011-12
Staffing at TDL – Communications Team

- Ryan Steans, Program Coordinator
- Kristi Park, Communications Officer/ Web Writer
  - Website
  - Documentation
  - Training
  - Conference Management
  - Groups Oversight
  - Campus coordination

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Keeping current with the TDL

Read the TDL Blog. ([TDL.org/blog](http://TDL.org/blog))

Follow TDL on Twitter. ([@TxDigLibrary](https://twitter.com/TxDigLibrary))

Find [Texas Digital Library](http://TexasDigitalLibrary.org) on Facebook.

Subscribe to the TDL News feed. ([TDL.org/feed/](http://TDL.org/feed/))

Join the TDL mailing list. (E-mail [info@tdl.org.](mailto:info@tdl.org))
Ryan Steans, Program Coordinator
Kristi Park, Writer and Media

info@tdl.org